United Way Blackhawk Region Program Descriptions, 2017



AIDS RESOURCE CENTER OF WI

800 486-6276

www.aidsnetwork.org
Mike Gifford, CEO
820 N. Plankinton Ave.
Milwaukee, WI 53203
Kathy Fox, Case Manager
136 West Grand Avenue, Suite 280, Beloit, WI 53511

608 364-4027

Case Management including dental care, food pantry, emergency housing, and other vital services are provided to individuals living with HIV/AIDS. Case management program ensures clients and patients are connected to medical care and medications, practical support, transportation, legal help, and other integrated services. To help prevent the spread of HIV, Hepatitis C, and other infections, AIDS Resource Center also provides counseling and education, testing, and prevention supplies in Rock County and throughout southern Wisconsin.

AMERICAN RED CROSS OF SOUTHWEST WISCONSIN CHAPTER

877 618-6628

www.redcross.org/wi/madison

Tom Mooney, Chief Executive Officer

Regional Office: 4860 Sheboygan Avenue, Madison, WI 53705

608 232-5800

Disaster Services focus on client needs for the first 48-72 hours following the disaster event including single family residential fires. Services include client support and encouragement, temporary shelter and food, assistance in accessing services for long-term recovery, disaster education, and community information.

BELOIT MEALS ON WHEELS

608 362-3683

www.beloitmealsonwheels.org
Ellen Wiegand, Executive Director
424 College St., P.O.Box 326, Beloit, WI 53512-0326

Home Delivered Meals delivers warm, nutritious meals to the elderly, ill and handicapped in the greater Beloit area. Volunteers deliver meals using their own vehicles and gas, delivering meals 7 days a week, 365 days a year including holidays. During the intake process clients are also screened for additional needs, and information and referrals are made -- such as making a connection for Lifeline Service -- which enables the client to remain independent in their home. Additionally, the daily delivery provides a well-being check on the client as well as a friendly visit.

Beloit Regional Hospice Inc & Beloit Health System

608 363-7421

Natasha Weberg, Executive Director 655 3rd St Suite 200 Beloit, WI 53511

Palliative Care's primary strategy is delivery of quality palliative care services. Patients are referred by hospital and clinic-based providers, or self-referred. Expert palliative care is delivered by an interdisciplinary team of palliative nurse practitioners, nurses, social workers, chaplains, and support staff who work together with patient and family to provide an extra layer of support to achieve the consensual goals of care.

BIG BROTHERS BIG SISTERS OF ROCK, WALWORTH AND JEFFERSON COUNTIES

608 362-8223

www.bbbs4kids.org
Pam Carper, Executive Director
1545 Hobbs Dr., Delavan WI 53115

Lunch Buddies mentoring program is a site-based program for children at school during lunch or after school hours in a designated area of the school. Lunch Buddies talk, play games, and discuss any topic, including personal concerns. The program develops a one-to-one child/volunteer relationship to assist children ages 6 to 14 from single parent families in reaching their full potential. Through careful screening and supervision by a trained social worker, a match is made. The match meets monthly for a minimum of 3 to 5 hours.

BOY SCOUTS OF AMERICA GLACIER'S EDGE COUNCIL

800 213-1418

608 273-1005

608 756-4669

www.glaciersedge.org

Alex Tyms, Executive Director

Madison Office: 5846 Manufacturers Drive, Madison, WI 53704

Janesville Office: 2300 E. Racine Street, Janesville, WI 53545

Boy Scouting is a program for boys who have completed the 5th grade but not yet turned 18. The program develops character, citizenship and personal fitness qualities among youth by focusing on a vigorous program of outdoor activities and challenging advancement program, adult associations and leadership development. **Cub Scouting** is a family centered program for boys ages 6 to 10. Boys are placed into a pack which meets weekly and participate in outdoor activities, games, service projects and also complete tasks to achieve a merit badge. A monthly meeting is conducted with the pack to recognize boys for achievement.

BOYS & GIRLS CLUB OF JANESVILLE

608 755-0575

www.bgcjanesville.org
Jenny Sliker, Director
200 West Court Street, Janesville, WI 53548

Youth Development and Guidance Programming provides afterschool and summer youth development and guidance programming for members ages 6 to 18. The mission is to inspire and enable all youth, especially those who need us most, to realize their full potential as productive, caring and responsible citizens. Offers a safe and positive climate with diversified programming in three main impact areas: academic success, character and leadership development, and healthy lifestyles.

CATHOLIC CHARITIES, INC.

608 821-3100

www.catholiccharitiesofmadison.org Kathy Stellrecht, COO 702 High Point Rd., Madison, WI 53719 2020 E. Milwaukee St, Ste 9, Janesville WI 53545

608 752-4906

FACE - Kids is a collaborative program that provides psycho-educational groups to school aged youth. Children are identified by school personnel as being at risk due to mental health concerns, impact from violence or social skills deficits are referred to FACE-Kids Groups. Groups last 4-6 weeks. Priority for service is given to middle school youth and their families who are experiencing life crisis or difficulty functioning due to mental health issues or mental illness; being affected in some way by violence and/or abuse; and the need for social skills training. **Individual and Family Counseling** provides State-licensed, outpatient mental health counseling for children, individuals, couples, and families who are in need of professional counseling services for problems such as marital conflict, child-parent conflict, work related difficulties, school related difficulties, trauma or abuse, depression, and anxiety. Through counseling, participants are able to address their mental health concerns and live productive and self-sufficient lives. A sliding fee scale allows those in need access to services not otherwise affordable.

Recreation for Adults with Disabilities program provides group social, leisure, and recreational opportunities for adults with developmental disabilities. Events are designed to increase social integration of participants. Large recreation activities includes: dances, bowling, talent shows, and bingo. Small recreation activities include Zumba, arts and crafts, area plays and musicals, Men's Group, Women's Group, and volunteering. Trained volunteers actively plan and supervise the activities.

COMMUNITY ACTION OF ROCK AND WALWORTH COUNTIES, INC.

608 313-1300

www.community-action.org
Cecilia Dever, Executive Director

20 Eclipse Center, Beloit, WI 53511

Becky Hayd, Community Kids Operations Manager 608 755-2488

2230 Center Ave, Janesville, WI 53546

Julie Hermanson, AWARE Program Manager 209 S. First Street, P.O. Box 4, Evansville, WI 53536 608 882-9900

AWARE partners with organizations, organizes and mobilizes efforts to address the service needs of low-income households in Evansville. AWARE qualifies and enrolls households in programming; provides backpacks and supplemental food for low-income students to eat outside of school; organizes local resource drives (food, personal items, school supplies, coats, holiday gifts); recruits, trains and organizes volunteers to collect, pack and distribute resources to qualified households.

Community Kids Learning Centers are state licensed programs that provide child care services to area children at sites in the Janesville and Beloit area. The tuition assistance program provides assistance to area low income families with their child care cost while they maintain employment and/or attend additional career training through local schools. Community Kids meets the child care needs of low-income families who frequently do not have access to regular weekly scheduled employment and comprehensive benefits.

Fatherhood Initiative targets fathers ages 18 and older who are unemployed, have limited involvement with their children and have active child support orders. The purpose of the program is to work with fathers to obtain employment and become responsible fathers.

Fresh Start is an education and job training program that provides at-risk youth opportunities to help themselves while helping others in the community. Youth are enrolled full time. Half of their time is spent in an intensive individualized educational program to complete their high school education with the remainder of their time spent on a construction site.

Personal Responsibility Empowerment Program (PREP) is aimed at reducing the teen birthrate, reducing the number of sexually transmitted diseases, delaying initiation of sexual activity and reducing the dropout rate in minority at-risk youth.

Transitional Living Program is open to homeless, single, pregnant or parenting teen in the city of Beloit between the ages of 18 and 23 and who are currently active in the TPC or Fresh Start programs. Participants are eligible to receive 18 months of rent assistance and 24 months of intensive case management.

COMMUNITY COORDINATED CHILD CARE (4-C)

800-750-KIDS

www.4-c.org
Jody Bartnick, Executive Officer
5 Odana Court, Madison, WI 53719

608 271-9181 x7010

Training and Quality Improvement Services provides professionals with technical assistance, offers standard and customized trainings, creates innovative programs to improve the quality of child care, conducts classroom observations and assessments using research based tools, and maintains a Resource Room and Lending Library.

ECHO, Inc. 608 754-5333

www.echojanesville.org Karen Lisser, Executive Director 65 High Street, Janesville, WI 53548

ECHO Way Home is a rent assistance program that targets people experiencing homelessness. All of the people coming out of these programs have had case managers working with them to prepare them for being ready to look for stable housing. The referred person must be job-ready, as assessed by staff at the agencies referring them for ECHO's Way Home. The individuals must be willing to work to improve their situation by actively participating in an ongoing housing program that includes case management to work on budgeting, employment and education issues, and addressing other barriers to self-sufficiency, in order to receive multiple-month rent assistance and other wrap-around services from this program.

EDGERTON COMMUNITY OUTREACH

608 884-9593

www.edgertonoutreach.org Sarah Williams, Director 106 South Main Street, Edgerton, WI 53534

Client Services Program provides a wide variety of services to low income families in the Edgerton School District area. The program assists with short-term financial emergencies and provides longer term supportive programming to help increase participants level of self-sufficiency. Services include transportation vouchers, minor car repairs, prescription assistance, utility bill payment assistance, motel vouchers for homeless; one month emergency rent assistance, longer term rent assistance, and two units of transitional housing for up to 18 months. Food Pantry Program assists with non-perishable food and perishable food vouchers by providing a nutritional two week supply of canned goods and perishables (milk, eggs, bread, and frozen meats) to ensure that no one in our community goes hungry.

EPILEPSY FOUNDATION HEART OF WISCONSIN, INC.

608 755-1821

www.epilepsywisconsin.org Art Taggart, Executive Director 205 N. Main Street, Suite 106, Janesville, WI 53545

Supportive Care helps people and families coping with epilepsy or seizures. Services include: individual and family counseling; information and referral; daily living skills training; peer support groups; patient education; advocacy; emergency medication assistance; social and recreational activities for children and adults.

FAMILY SERVICES OF SOUTHERN WI & NORTHERN IL

608 365-1244

www.statelinefamilyservices.org
John Pfleiderer, Executive Director
416 College Street, Beloit, WI 53511

Consumer Credit Counseling Service and Sexual Assault Recovery Program Satellite Office

608 752-5813

205 N. Main Street, Suite 107, Janesville, WI 53545

24 Hour Domestic Violence Hotline

608 365-1119

Beloit Domestic Violence Survivor Center is a homeless shelter for individuals who have experienced domestic violence. The Center offers emergency shelter, support and advocacy for victims and survivors of domestic violence. Services are available 24 hours a day, every day.

CASA of Rock County (Court Appointed Special Advocates) is based on a national model that trains community volunteers to provide specialized advocacy for abused and/or neglected children currently under the jurisdiction of the juvenile Court who have been assessed by the presiding judge. CASA recruits, screens, and trains the volunteer advocates then provides support to the advocate throughout the duration of the case. Consumer Credit Counseling Service provides individual in-person financial counseling; debt management planning; community workshops and presentations; check-wise program; bankruptcy counseling; and foreclosure prevention counseling for individuals and families experiencing moderate to severe economic hardship. Home Companion Registry promotes the capacity of seniors to remain in their home by linking them with qualified and typically more affordable personal care providers. Program also serves as a case management resource for seniors and a conduit to employment for individual care providers.

Individual and Family Counseling is a licensed out-patient mental health clinic, the program offers compassionate and competent counseling to assist individuals as they address some of life's challenging emotional and mental health issues.

Sexual Assault Recovery Program (SARP) is dedicated to providing fair, sensitive, and competent services for victims of sexual assault. The program offers: 24-Hour crisis line; personal, medical and legal advocacy; crisis counseling; support groups; and community education for child and adult victims of sexual assault; short-term crisis supportive counseling, and counseling therapy for sexually abused children and their families. **Youth2Youth** is a youth focused and driven drug free program. Peer-to-Peer Advocacy is a researched based effective way to reach youth with a drug free message, primarily tobacco use. Through our peer-advocacy program, teens are trained as peer leaders and develop presentations to educate about tobacco use and underage drinking issues. They then take these presentations into the community through the schools, community fairs and targeted neighborhood events.

GIRL SCOUTS OF WISCONSIN BADGERLAND COUNCIL, INC.

608 237-1151 or 800 236-2710

www.gsbadgerland.org Margaret Henderson, Chief Executive Officer 3000 Milton Ave, Ste 113, Janesville, WI 53545

Girl Scout Leadership Experience includes troops, after school and council sponsored programs designed to provide opportunities for girls to develop new skills and interests; day camps; special interest groups such as softball and golf. Girls gain valuable life skills such as sound decision making, problem solving, conflict resolution, making positive healthy lifestyle choices, courage to voice their opinions and stand up in the face of adversity. United Way funds provide scholarships to girls who may not be able to participate because of income barriers.

HANDS OF FAITH 608 363-0683

www.handsoffaith.net
Jeff Hoyt, Executive Director
737 Bluff Street, Beloit, WI 53511

Emergency Shelter for homeless families utilizing the volunteer efforts of over 20 houses of worship in and around Beloit.

HEALTHNET OF ROCK COUNTY, INC.

608 756-4638

www.healthnet-rock.org
Ian Hedges, Executive Director
Medical Clinic- 23 W. Milwaukee Street, Janesville, WI 53548
Dental Clinic- 1344 Creston Park Dr., Janesville, WI 53548

Dental Clinic works with volunteer dentists from the Rock County Dental Society. The clinic operates 16 to 20 hours per week and provides preventive, emergency, and restorative care in the dental office. Patients receive treatment plans, x-rays, cleanings, fluoride and sealant treatments, fillings, extractions, exposed wisdom teeth extractions, root canals and front teeth transitional partials. HealthNet promotes prevention by educating patients about the importance of oral health and by providing routine cleanings to each patient.

Primary Medical Care provides general primary medical care including: complete physical exams; treatment for acute and chronic health conditions; lab and x-rays; specialty consults; mental health treatment; pediatrics primary medical care and vision care. The clinic accepts enrollments (returning and new patients) each week on Wednesday afternoons.

Vision Care is dedicated to assisting with vision needs of Rock County residents who are low income and completely uninsured. Health Net's vision services provide eye exams and glasses to our patients at no cost.

INDEPENDENT DISABILITIES SERVICES (IDS)

608 754-5552

www.idsrock.com Valerie Mason, Executive Director 2100 E. Milwaukee Street, Ste. L14, Janesville, WI 53545

Independent Living Program provides opportunities for adults with developmental disabilities to experience independent, productive lives to the best of their abilities. This program provides adults with disabilities and special needs a wide range of customized services that foster independence and are unique to each individual's needs and level of ability.

JANESVILLE COMMUNITY DAY CARE, INC.

608 752-8035

www.janesvilledaycare.org
Theresa Marshall, Center Director
3103 Ruger Avenue, Janesville, WI 53546

Ruger Site Tuition Assistance provides tuition assistance for qualifying families so they can remain in the work force or complete their schooling in a quality child care center. The center operates 5:15 am to 7:00 pm, M-F and serves children 2 to 9 years of age.

KANDU INDUSTRIES, INC.

608 755-4123

www.kanduindustries.com
Gary Bersell, Executive Director
1741 Adel Street, Janesville, WI 53546

Waiting List Project provides services to people who would have to wait up to 10 years through the Rock County Developmental Disabilities Board. Program activities include assessments, skills training and supervised work experience training ultimately leading to supportive community employment.

LUTHERAN SOCIAL SERVICES OF WI AND UPPER MI

608 752-7660, ext. 12

www.lsswis.org
Sarah Hotchkiss, Regional Director
612 N. Randall Avenue, Suite A, Janesville, WI 53545
Ron Hauser, CPO
1200 N. Center Street, Beaver Dam, WI 53916

920 887-3172, ext. 18

Counseling Services program is a licensed mental health clinic that provides individual and group counseling for both mental health and substance abuse to children and adults. Using a sliding fee scale, services are provided to individuals to meet the needs of the uninsured or underinsured, or people with lower incomes.

Enrichment Center provides alternative day services to adults with significant and multiple physical disabilities. The program stresses skill development and maintenance, access to assistive technologies for growth opportunities, and community integration in wheelchair accessible vans. It continues to offer respite to primary caregivers, and enhances the quality of life for the participants.

Runaway and Youth Services Program (RAYS) provides a variety of services including a 24-hour hotline for teens and families, emergency shelter services, family mediation, and outreach in the form of community booths, school/community presentations, and "street" work with youth. Short-term groups for teens and their parents around a variety of issues such as anger management, self-esteems, depression, sexuality, etc., are also provided.

NUTRITION AND HEALTH ASSOCIATES

www.nhawic.org
Sue Stein, Executive Director
32 E. Racine St., Janesville, WI 53545
46 Eclipse Center Beloit, WI 53511

608 754-3722 608 362-1566

Prenatal Care and Nutrition Education (PCNE) provides services for 85 pregnant teens in the greater Beloit area including Roscoe-Rockton, Clinton, and South Beloit. This unique program brings vital public health and nutrition programs to the pregnant teen students, in their classroom environment assuring better access to services, and improved compliance. NHA offers Beloit Memorial High School on-site WIC and Prenatal Care Coordination services collaborating with Beloit Memorial High Schools' SAPAR program (School Age Parent Program) while the other schools are served through collaborative referrals, NHA clinic visits and classroom education upon request.

PROJECT 16:49 608 314-5501

www.project1649.org

Tammy DeGarmo, Executive Director 740 N. Randall Avenue, Janesville, WI 53545

Robin House is a supervised, group independent living program available to unaccompanied homeless female high school students who are working to complete their high school education. Program works with school personnel and others to ensure that students have necessary support to complete their education – improving future employment and increasing self-reliance.

RETIRED AND SENIOR VOLUNTEER PROGRAM (RSVP) OF ROCK COUNTY

608 362-9593

www.rsvp-rock.org
Robert Harlow, Executive Director
2433 Riverside Dr. #1, Beloit, WI 53511

Community Referrals program matches skills and abilities of people 55 years of age and over with volunteer assignments in public and private non-profit agencies. Volunteers perform clerical, receptionist, informational services, material handling, customer services and other services based on the particular volunteer station's needs.

In-Home Volunteer Groups program matches opportunities for home based individuals to knit mittens for children, make lap robes and booties for nursing home residents, and perform service projects for non-profit agencies.

Intergenerational Program includes: America Reads, where volunteer tutors are matched with children through second grade; Intergenerational Heroes for students in third through fifth grades with volunteers through after school activities and clubs; BABES, a five week program using puppets that develops positive living skills; and Folk Fairs at elementary schools.

Seniors Volunteering for seniors coordinates volunteer's assistance with transportation, phone assurance, Friendly visitation and respite relief to fellow seniors. Transportation, social isolation and caretaking needs have bee identified as high need areas for seniors, many of which live alone. Volunteers provide services to fellow seniors in the Rock County and Northern Winnebago County areas. These services allow persons to remain independent and in their own homes.

ROCK COMMUNITIES YOUTH NETWORK

608 756-0815

Shari Faber, Executive Director

205 N. Main Street, Suite 102, Room #6, Janesville, WI 53545

Youth Assessment & Referral Services provides assessment and referral services to youth ages 12 to 19 in Rock County who are experiencing difficulties at home, at school, or in the community. Participation in our program is voluntary and our services are provided free of charge to youth and their parents or guardians. Youth may be referred to RCYN by parents, educators, law enforcement, pastors, counselors, the courts, or any other interested parties. Nine functional areas are assessed, including physical and mental health, substance use, family and peer relationships, and educational status. The assessment results guide recommendations for community-based services, and an action plan is created for the youth and family.

SALVATION ARMY BELOIT

608 365-6572

www.usc.salvationarmy.org/beloit Lieutenant Kelly Summit 628 Broad Street, Beloit, WI 53511

Corps Community Center includes but is not limited to general casework (e.g. clothing, food, ongoing case management opportunities, partial rent or partial utility assistance), summer feeding program, Christmas toy and food assistance, youth programs and camp activities, nursing home visitation and disaster response/aid. Men's and women's programming is also offered on a weekly basis.

Feeding Program serves lunch Mon, Tue, Thurs. from 11:00 a.m. – 12:00 Noon.

Food Pantry provides emergency food/rations monthly or bi-monthly to people seeking assistance.

Rental Payment Services assists families with rent after all other resources have been exhausted.

SALVATION ARMY JANESVILLE

608 757-8300

www.usc.salvationarmy.org/janesville Majors Ruth and Bob Fay 514 Sutherland Avenue, Janesville, WI 53545

Family Social Services Assistance is designed to assist individuals and families with Food Pantry, Daily Community Meal, Emergency Shelter, Clothing, Transportation, Rent Assistance, Case Management, and Coats for Kids.

Youth Development/Corps Community Center programming provides a safe and caring place for children to enhance family values and challenge children to achieve their full potential focusing on character building, positive role models, and fun learning experiences as well as women's and men's programming.

SENIOR SERVICES OF ROCK COUNTY, INC.

608 757-5940

www.seniorservicesrock.com
Josh Hinz, Executive Director
1621 Plainfield Ave., P. O. Box 1676, Janesville, WI 53547-1676

Benefit Specialists provide assistance and advocacy for elderly with public and private benefits. The Benefit Specialists bring county, state, and federal dollars and benefits to our community. Specialists are trained and monitored by The Elder Law Center, Madison. Major benefits include Medicare, Medigap, SSI, Social Security, Medical Assistance, Food Stamps, and Homestead Tax Credits.

S.M.I.L.E.S. 262 882-3470

www.smilestherapeuticriding.org
Gay Stran, Executive Director
N2666 County Road K, Darien, WI 53114

Equine Assisted Activities and Therapies Program are offered for the purpose of contributing positively to the cognitive, physical, emotional and social well being of individuals with disabilities. This approach impacts physical functioning as well as a variety of human development needs including behavioral issues, attention deficit, anger management, anxiety and communication needs.

Scholarship Program would provide for nine-week session of Equine Assisted therapy to students who meet economic eligibility requirements.

STATELINE BOYS & GIRLS CLUBS, INC.

608 365-8874

www.statelinebgc.org
Mark Rand, Executive Director
1851 Moore Street, Beloit, WI 53511
1101 Door Road, South Beloit, IL 61080

815 389-3634

Youth Development and Guidance Programming provides afterschool and summer youth development and guidance programming for members ages 6 to 18. The mission is to inspire and enable all youth, especially those who need us most, to realize their full potential as productive, caring and responsible citizens. Offers a safe and positive climate with diversified programming in three main impact areas: academic success, character and leadership development, and healthy lifestyles.

STATELINE FAMILY YMCA

608 365-2261

www.statelinefamilyymca.org
Doug Britt, Executive Director
1865 Riverside Drive, Beloit, WI 53511
9901 Main Street, Roscoe, IL 61073

815 623-5858

Childcare, Afterschool Care & Day Camp Scholarships provides scholarships for low-income families in Beloit and Roscoe for a variety of childcare services for children form birth through age 14, allowing parents to work or seek education or job training.

Youth Membership Scholarships provides scholarships for low-income youth to have YMCA membership in Beloit.

Youth Program Scholarships provides scholarships for low-income youth to participate in youth programs in Beloit.

WISCONSIN BADGER CAMP

www.badgercamp.org
Brent Bowers, Executive Director
PO Box 723, Platteville, WI 53818-0240

Office 608 348-9689

Camp 608 988-4558

Camperships helps people attend Wisconsin Badger Camp (a summer camp near Prairie du Chien) regardless of financial situation. Badger Camp is an overnight residential camp that offers individuals of all ages with developmental disabilities a quality educational and recreational outdoor experience including activities such as swimming, arts, crafts, nature study, fishing, music, recreation, and camping.

YWCA ROCK COUNTY 608 752-5445

www.ywcarockcounty.org
Angela Moore, Executive Director
1735 S. Washington Street, Janesville, WI 53546
24-hour Domestic Violence Helpline

608 752-2583

Alternatives to Violence focuses on adult and child victims of domestic abuse. The program combines a continuum of housing options (walk-in, emergency shelter, and transitional housing) with domestic violence case management and supportive services. Both shelter and a confidential helpline are staffed 24 hours a day. Safety planning, staff facilitated support groups, domestic abuse education, options counseling, and legal advocacy are offered to all participants. Staff members specialize in working with children, senior citizens, and Spanish speakers. A transitional living component provides 12-18 months of domestic violence and economic empowerment services: case management and subsidized housing to women and children from backgrounds of domestic abuse, 6 months of case management services beyond housing period.

CARE House is Rock County's recognized Child Advocacy Center and is the only program in the county focusing on the child-centered approach to prevention, investigation and treatment of child abuse and neglect. The program provides a coordinated, child-friendly, family-friendly response and the nurturing environment provides a safe place where child victims are interviewed by a maltreatment professional, and the trauma of the investigative process is minimized.

Immigrant Outreach Services is the initial point of contact for new and relatively recent immigrants for their basic needs. Services and programming includes: Interpretation and translation; English and Spanish Classes; Assistance with immigration and naturalization matters; Cultural celebrations; Promotion of tolerance; Advocacy; Information & Referral; Community Education; Culturally sensitive response to domestic violence victims.

Transitions for Women offers a safe environment for the services and resources needed by women who are unemployed or underemployed as they seek out employment and further their education. The program targets women with limited technological literacy, no access to online computers, poor communication skills and no supportive networks through a hands-on approach to pre-job guidance working in a collaborative problem-solving environment. Personalized trauma-sensitive case management services are also provided.